



Volunteer & Training Levels

Level I – Daybreak Pro Abundant Life Team Member (PAL)

- No client interaction
- Assist with mailings, fundraising, organizing in Baby Boutique, filing, church liaison
- Receive prayer updates

Requirements:

- Complete Daybreak PAL Contact Record and sign Statement of Faith, Code of Christian Conduct, Volunteer Commitment, & Confidentiality Agreement
- Attend Daybreak General Orientation with Director of Client Services (1 hour)
- Complete OSHA general safety quiz
- Keep connected via newsletters, email, & social media

Level II – Office/Hotline Volunteer

- Some client interaction (no one-on-one advising)
- Assist by answering phones, greeting clients when they arrive, assisting clients in the Baby Boutique, help with fundraising, handling confidential files, etc.

Requirements:

- Complete Volunteer Application & agree to background check
- Meet with Director of Client Services for interview
- Attend Group Orientation (2 hours, offered 3x/year)
 - This group orientation is immediately followed by comprehensive training breakouts focusing on the areas of consultations, medical services, & the youth program. These breakouts are not required for Level II Volunteers, but they are available if a Level II Volunteer would like to attend.
- Attend on the job training for paperwork, client services, fundraising, etc.
- Complete OSHA general safety quiz
- Work in the Center (or on Hotline) at least once a month
- Attend extended training sessions as requested by Director of Client Services

Level III – Client Advocate/Male Mentor, Sonographer/Nurse Volunteer, or Youth Program Volunteer

- Direct client interaction (one-on-one consultations, education, medical procedures)
- Client Advocates & Male Mentors conduct consultation sessions with clients
- Sonographers (RDMS) perform limited OB ultrasounds
- Nurse Volunteers (RN) conduct well-checks, distribute prenatal vitamins, conduct pregnancy testing and STD/STI testing, teach Birthing/Parenting classes
- Youth Program Volunteers lead Girls' and Boys' clubs in the schools (abstinence education)

Requirements:

- Complete Volunteer Application & agree to background check
- Meet with Director of Client Services/Director of Men's Ministry for interview
- Attend Group Orientation & Comprehensive Training Breakouts (offered 3x/year)
 - Consultation breakout
 - Medical breakout
 - Youth breakout



- Complete in-house training (OSHA, DVDs, brochures/literature, etc.)
- Observation hours (as dictated by Director of Client Services)
- Attend a minimum of 2 enhancement trainings throughout the year (apx. 2hrs each)
- Work in the Center at least once/week (Client Advocates & Youth Program); once/month (Male Mentors or Sonographers/Nurses)
- Annual review by appropriate ministry director

Level IV – Abortion Recovery Assistance (ARA) Facilitator

- Facilitate Biblical healing via the *Forgiven and Set Free* post-abortion Bible study

Requirements:

- Complete Extended Application & agree to background check
- Meet with Director of Client Services for interview
- Attend Group Orientation & Comprehensive Training Breakouts (offered 3x/year)
- Complete OSHA general safety quiz
- Attend ARA Facilitator Training (offered 2x/year)
- Serve as an ARA trainee for 1 Bible study group
- Annual review by Director of Client Services